COVID-19 coronavirus: information for our customers

Reed Exhibitions is actively and continuously monitoring the COVID-19 virus outbreak in line with local, state and federal authorities and public health advice, including that of the U.S. Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO). Our policies reflect the travel restrictions and guidelines of the United States government.

Please note that our events in the United States are taking place as scheduled and our status with regard to the COVID-19 virus remains unchanged: the health and safety of our exhibitors, visitors and staff is our number one priority.

We strongly urge our exhibitors and visitors to refer to the guidelines and protocols as suggested by the CDC (https://www.cdc.gov/coronavirus/2019-ncov/about/index.html) and local /state public health authorities regarding the virus.

If you have any concerns that you may get caught up in an inbound or outbound quarantine, or are feeling unwell, you may want to reconsider your attendance at the event.

We are following local, state and federal public health advice closely. We have also contacted our venue partners and are working with them to ensure that information is available to our customers about the precautions being taken by the venue related to the COVID-19 virus. Those will be added to our event websites as they become available. In the United States, we have strengthened hygiene, sanitization and the availability of disinfectants at our events and we are ensuring that we have appropriate medical support and protocols in place based on guidance from local and state public health authorities.

Customers who wish to participate in our events and who are not impacted by travel restrictions are free to do so. Travel advice and entry guidelines varies from country to country. Our event attendees are encouraged to check the latest travel advice and entry guidelines for the country to which they wish to travel before making arrangements. Several countries have imposed travel restrictions to and from mainland China, including the United States.

We are monitoring the situation very closely and will follow up with customers as the situation develops. If you have any specific event questions, please refer to the event website and contact your customer service team.

MORE INFORMATION:

The CDC’s standard recommendations for the general public to help prevent the spread of respiratory diseases like COVID-19 are as follows, which include hand and respiratory hygiene:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.